

Points of Culture



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- Commitment** We as a team are 100% committed to providing high quality products and solutions to all of our customers, ensuring they always receive the most up-to-date system tailored to their individual requirements.
- Solutions** Our solutions are tailored to meet every customer's demands, no matter how high and every solution is designed for maximum longevity and minimal disruption and downtime for the customer.
- Flexibility** For our customers, no task is too small; we can adapt to a wide range of responsibilities, and will always strive to provide quality service for our customers.
- Driven** We are driven through our own success, and endeavour to exceed every customer's expectations.
- Knowledge** Our team of highly knowledgeable and skilled engineers are motivated to be the best in their field.
- Partnerships** We are proud to be a part of an extensive network of professional organisations, ensuring we are at the forefront of technological advances in our industry.
- Transparency** Our approach and methods directed at our customers is always clarified beforehand, so our customers know exactly what they are to expect from us. This is demonstrated through our various processes we follow in house.
- Consistency** Our high quality service is generic, each customer is treated equally, and will receive the same level of commitment and service from all employees.
- Safety** Our strict policies regarding health and safety are in place to protect both employees; and our customers and their assets. Stringent measures are implemented to ensure all work is carried out to the highest standard, without compromising safety. Supported by our accreditations with NSI, SafeContractor and CHAS.
- Ownership** We take ownership for all actions carried out. We always accept responsibility and are always accountable for any concerns with a positive and accepting resolve.
- Aftercare** We can provide different levels of high-quality aftercare, tailored for each customer's individual requirements. We will always be available to provide support and guidance both in pre and post installation.
- Empathy** We always strive to put ourselves in the shoes of our customer. By conducting initial site visits, we can clarify any requests with our customer, which is reflected in our proposals.
- Teamwork** We are a close knit, dedicated team, working together positively to provide a smooth transition from conception to completion of all projects and solutions. Internally, we are a responsive and practical team, who easily communicate with customers and colleagues alike.
- Fun** We maintain a happy and positive environment, all of our employees are friendly and outgoing with the satisfaction of our customers always at the forefront of our minds.