

Residential Property, Intruder Alarm System

Customer	Small rural property owner needing to secure a cottage and outbuildings
Location	Worcestershire
Requirement	There is building work planned for this property so it was important to have it secured against intruders.
Solution	Ecl-ips recommended the HKC SecureHub kit and additional sensors. The kit includes the grade 2 wireless alarm panel; 4 x PIRs; 1 x Door Contact; 1 x Bell box. The intruder alarm system has Dual Path transmission to an ARC which means if one line fails there is a back-up.
Services	We specified the HKC SecureHub kit and other sensors, designed and installed the system.

Providing protection for a range of buildings in a rural location



The cottage needed protecting as it is currently not being lived in. The main property, and the surrounding land, are on a proposed building site so could be vulnerable to intrusion.

A modern easy-to-monitor intruder alarm solution was required. Ecl-ips installed a HKC SecureHub grade 2 wireless alarm. At installation the HKC SecureHub was connected to the property's wi-fi network.

Once connected the control panel integrates with HKC's cloud platform so the owner is able to access and manage the alarm system via its SecureComm smartphone app. To ensure the internet connection is not lost the panel is equipped with integrated 4G/LTE radio as back-up.

Ecl-ips used the HKC SecureHub kit which includes 1 RF Touch keypad; 1 door contact Sensor and 4 PIR Detectors as well as additional sensors to build up the complete intruder alarm system. One of the PIRs was located by the SecureHub itself to protect this device, and the three others were placed around the house. The keypad was placed at the front door which was secured with the door contact sensor. An external bell box was also installed.

Additionally, there is a garage and summerhouse, each between 10 and 20 metres away from the cottage. Two PIRs and a door contact were located in the garage while a door contact was installed to protect the summerhouse. These were able to be connected to the HKC SecureHub to create an integrated intruder alarm system.

As the property owner is not always on site being able to manage the system remotely via the SecureComm app is invaluable. The app allows users to set and unset the alarm and well as to receive notifications if the alarm is triggered or there are technical problems.

Meanwhile Ecl-ips is also able to monitor the intruder alarm system via the SecureComm cloud platform which allows our engineers to check the system health and fix some issues remotely.

The alarm panel can support up to 70 wireless devices so we can now expand on the intruder alarm system if required. The other types of detectors that can be connected include panic buttons as well as smoke, heat and carbon monoxide sensors.



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Support packages and remote monitoring give customers peace of mind



To give customers peace of mind we can offer a range of support and maintenance contracts. We would support this property owner out of hours if necessary and attend on site if required. We always provide annual on-site maintenance visits.

We are NSI Gold-certified which means our installations meet the highest industry standards. It also allows us to be registered with the police in England and Wales so we can obtain a unique reference number (URN) from them for your premises.

If it is required by the nature of the property or the insurance company, we can provide remote 24/7 monitoring via our alarm receiving centre (ARC).

The team in the ARC can provide a response such as to:

- notify nominated keyholders
- notify a linked keyholding service and/or
- notify the Police in the event of a confirmed alarm signal if you choose this option.

Result The property has a comprehensive wireless and remotely monitored intruder alarm system.

Benefits Having a Dual Path, flexible and cloud-based intruder alarm system that includes outbuildings, without using any wires, has been of great benefit on this challenging site.